

justSEND

Pick's pre-paid delivery services for
both businesses and individuals.

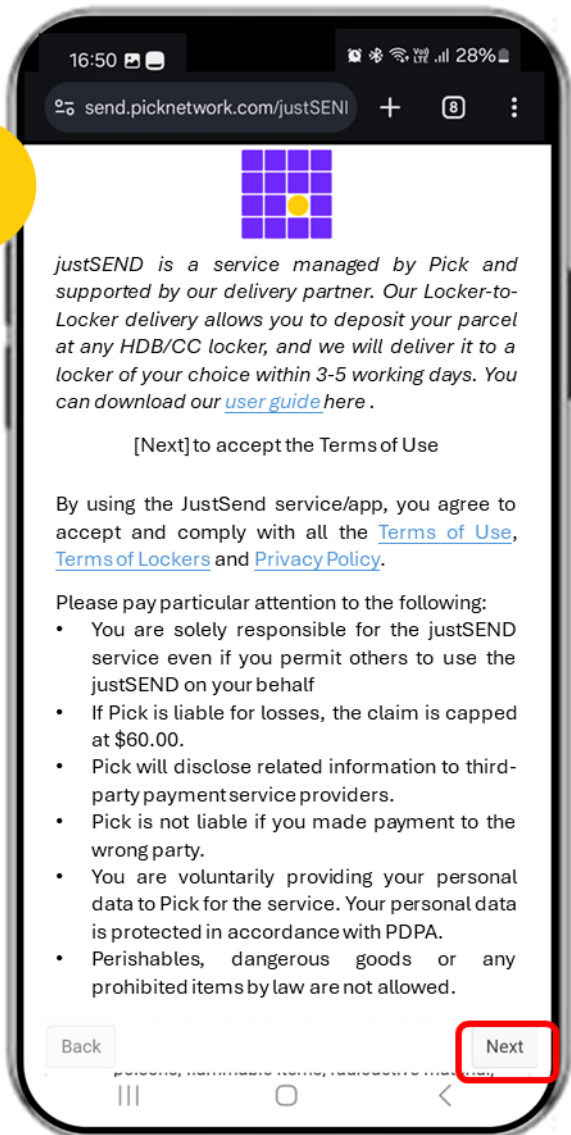


<https://send.picknetwork.com/justSEND>

Currently under justSEND, we are offering only Locker-to-Locker delivery service. This service allows the SENDER to deposit a parcel at any HDB or CC locker and our delivery partner will deliver the parcel to another Locker that is located at a convenient location for your recipient.



If you have any questions or need support, please [WhatsApp](#) our Pick! C2C Support number at [+65 80901729](#).



Visit send.picknetwork.com/justSEND


Read the Terms of Use

Tap “Next” to accept the Terms of Use and to proceed

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16:50 28%

send.picknetwork.com/justSENI +



Send With Pick


Locker-to-Locker Delivery
Deposit your parcel at any HDB or Community Club locker and we will deliver it to a HDB or CC locker of your choice.

From: +65

To: +65

Deliver To Postal Code

Already have a voucher (optional)



There are a few pieces of information to enter, including:

1. SENDER's mobile number;
2. Recipient's mobile number; and
3. Postal code of the Recipient

16:50

28%

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Send With Pick

Locker-to-Locker Delivery

Deposit your parcel at any HDB or Community Club locker and we will deliver it to a HDB or CC locker of your choice.

From: +65

91234567

To: +65

98765432

Deliver To Postal Code

543261

Already have a voucher (optional)

(optional) Voucher Code



Back

Next

After entering all the necessary details,
tap **Next** to proceed

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Send With Pick

Locker-to-Locker Delivery

Deposit your parcel at any HDB or Community Club locker and we will deliver it to a HDB or CC locker of your choice.

From: ☎+65

Enter the **OTP** sent to your mobile

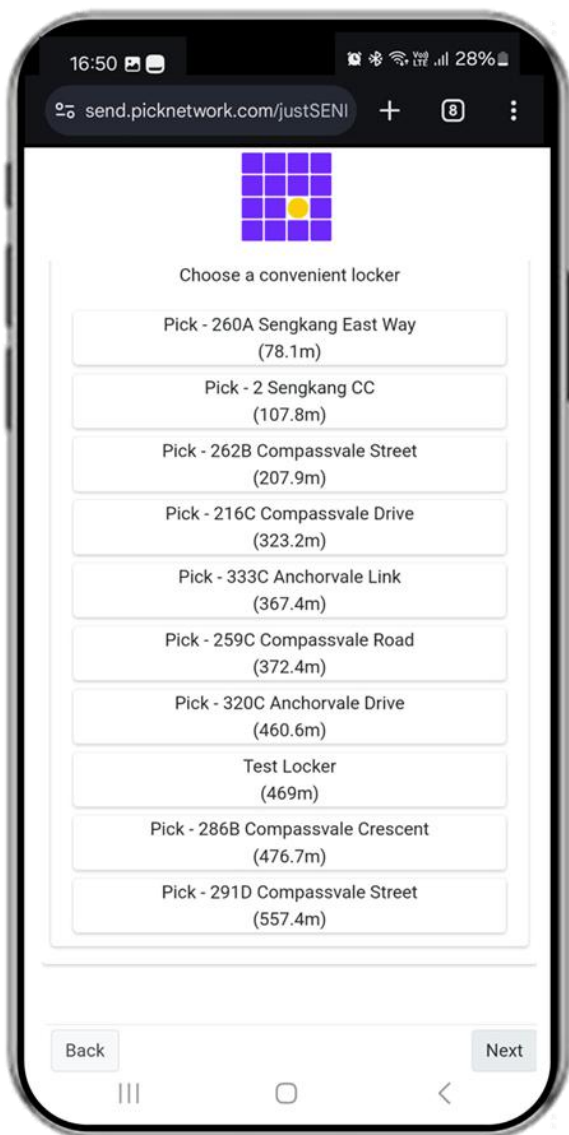
To: ☎+65

Deliver To Postal Code

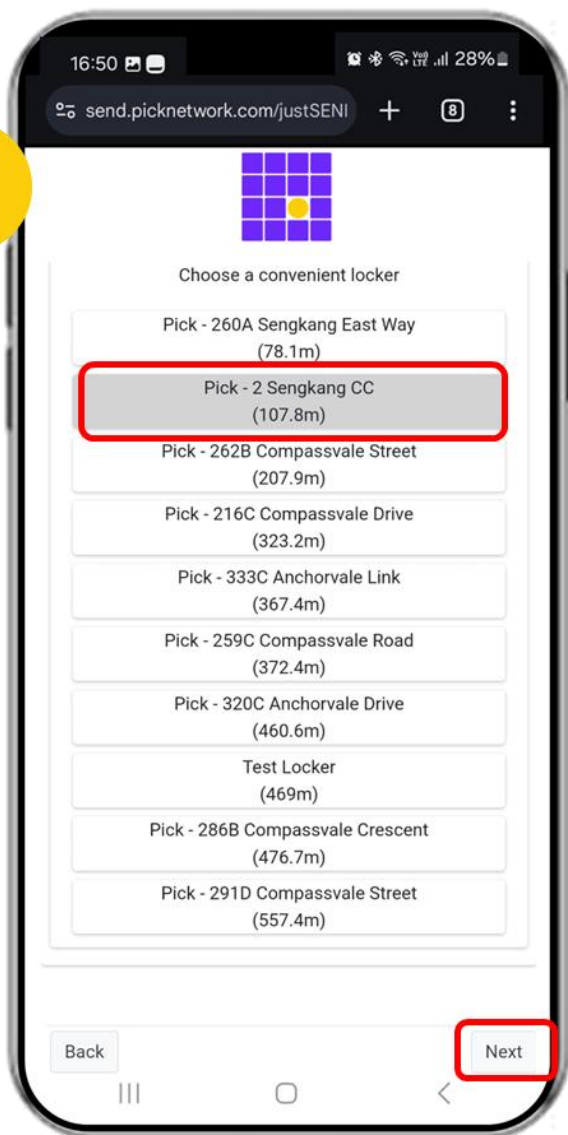
Already have a voucher (optional)

Back **Next**

The One-Time-Password will be sent to you via Whatsapp
Enter the OTP and tap “**Next**” to proceed



A list of lockers near to the Recipient's postal code will be shown



Tap to select the intended destination locker
Tap "**Next**" to proceed

16:50

28%

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Choose the size of your parcel

(depth = 45cm)

XS=S\$2.99

11cm
15cm

Extra Small
15cm (W) x 11cm (H) x 45cm (D)

S=S\$2.99

11cm
39cm

Small
39cm (W) x 11cm (H) x 45cm (D)

SV=S\$2.99

25cm
15cm

Small Vertical
15cm (W) x 25cm (H) x 45cm (D)

M=S\$7.49

25cm
39cm

Medium
39cm (W) x 25cm (H) x 45cm (D)

L=S\$9.99

39cm
39cm

Large
39cm (W) x 39cm (H) x 45cm (D)

XL=S\$11.99

53cm
39cm

Extra Large
39cm (W) x 53cm (H) x 45cm (D)

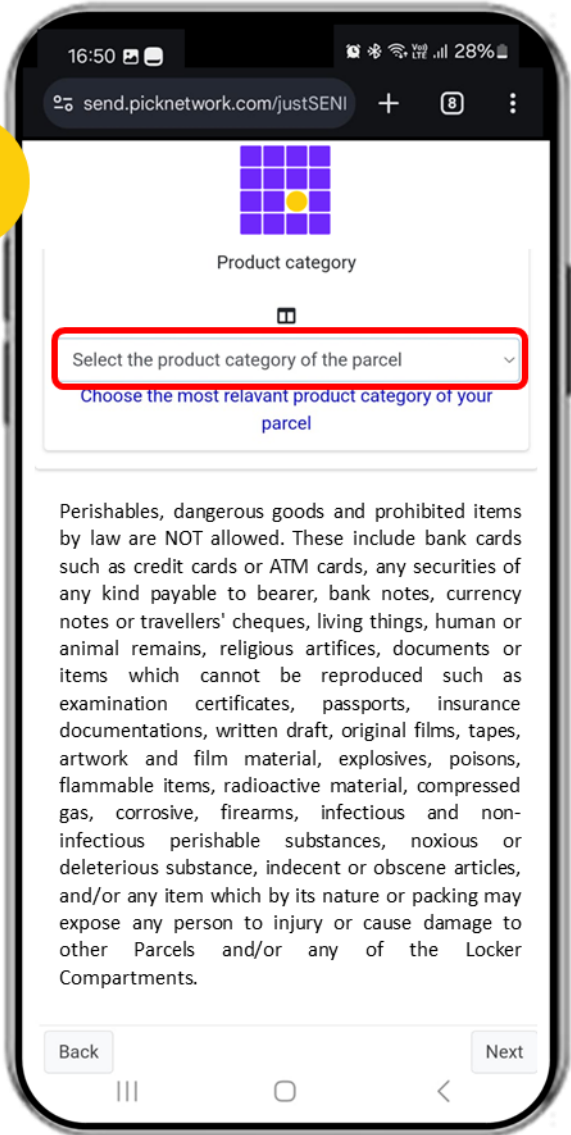
Back

Next

Tap to select the most appropriate size of your parcel. Do note that your parcel depth should not exceed 45cm.

Tap "Next" to proceed

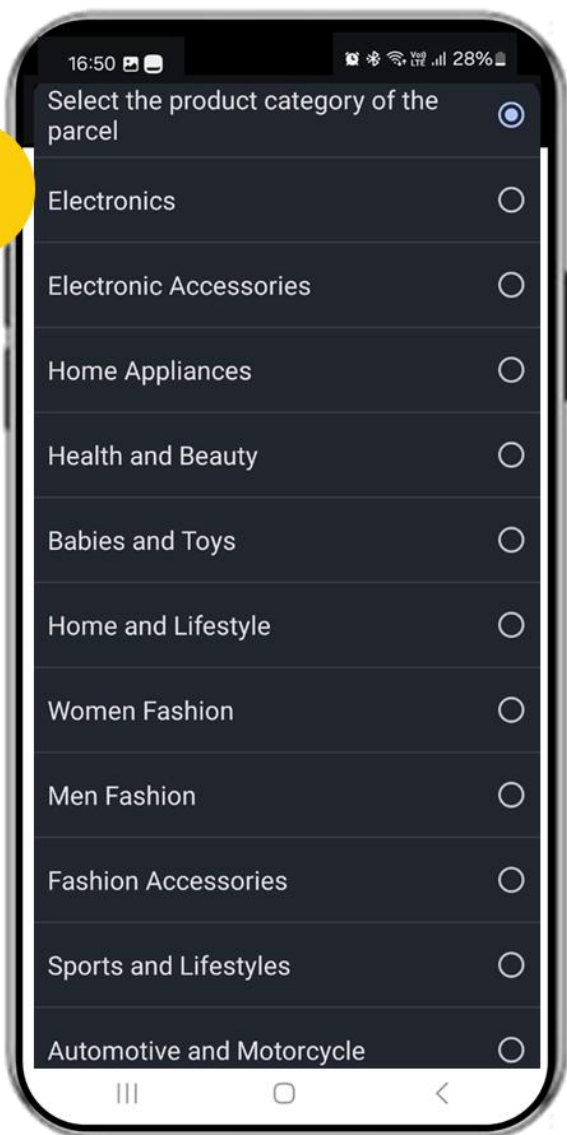
7



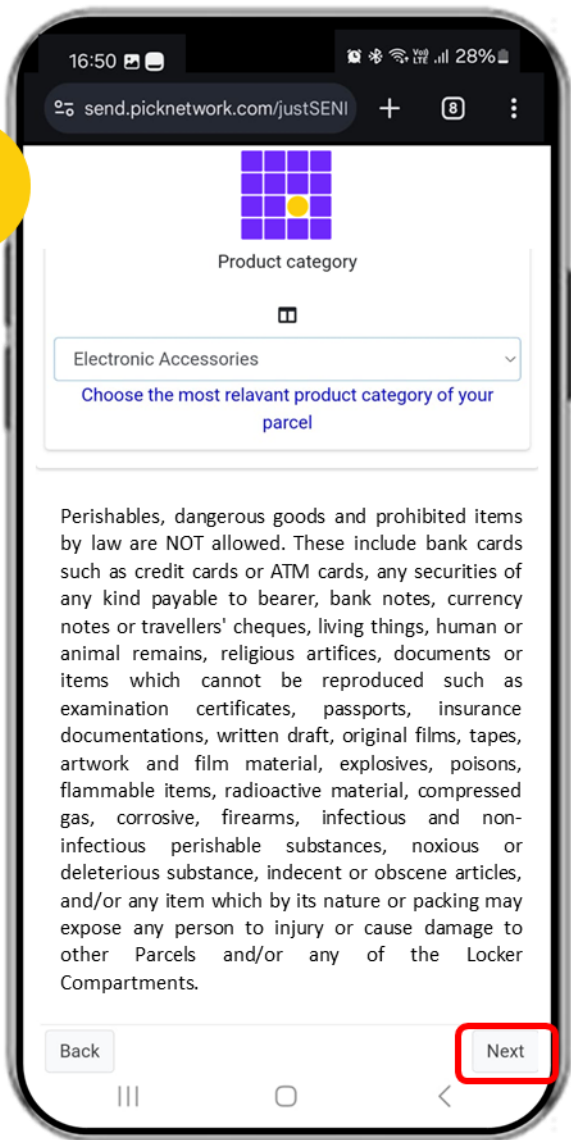
To select the product category of your parcel, tap to reveal the list

Do take note that you do not deposit perishables, dangerous goods or any items that are not allowed by law into the locker for delivery

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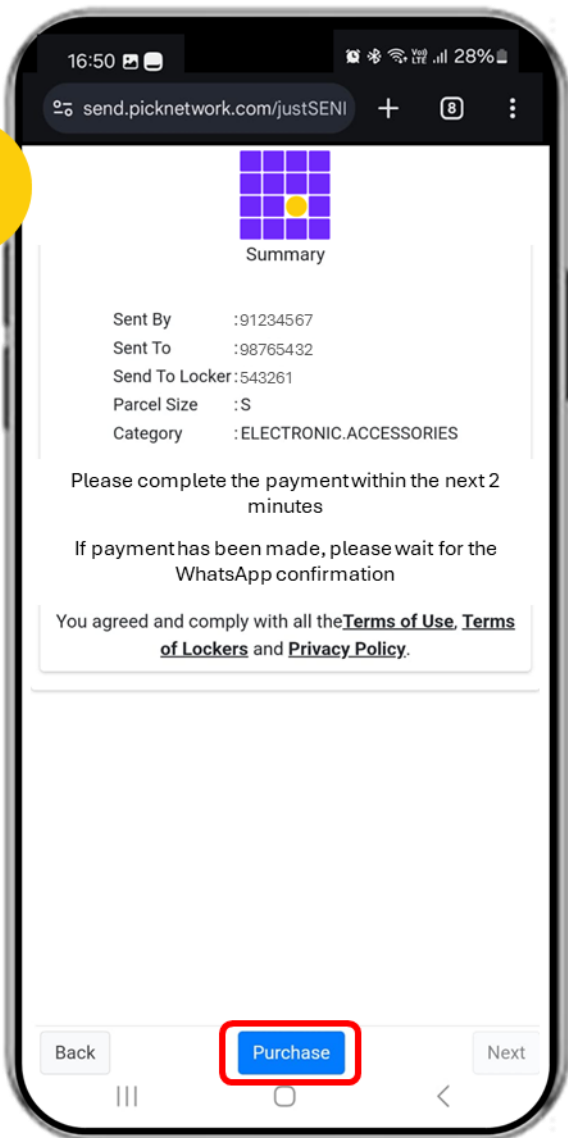


Tap to select the most appropriate category for your parcel

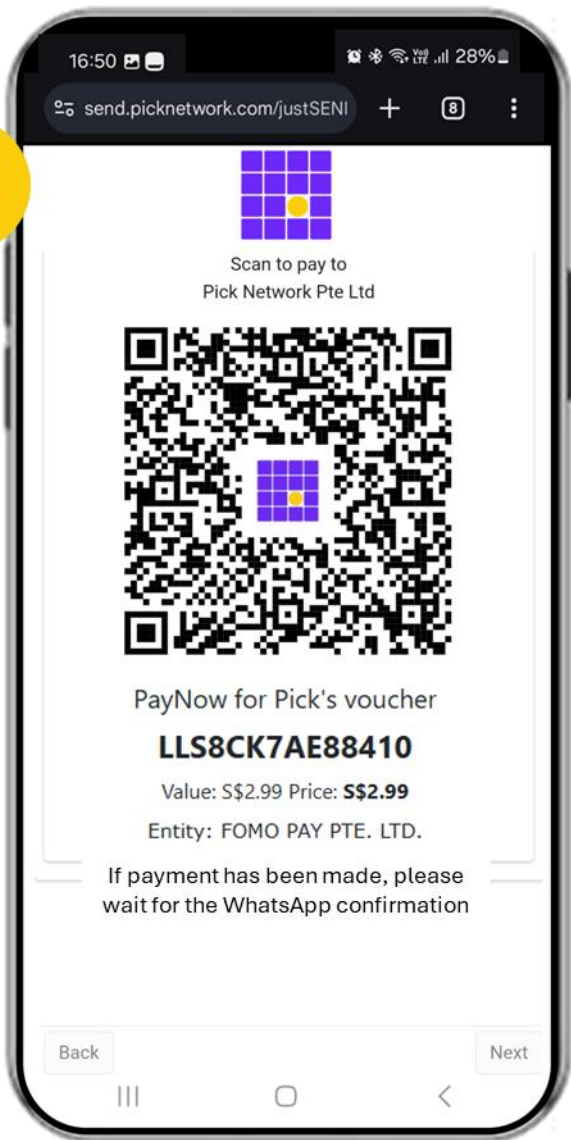


Tap “**Next**” to proceed

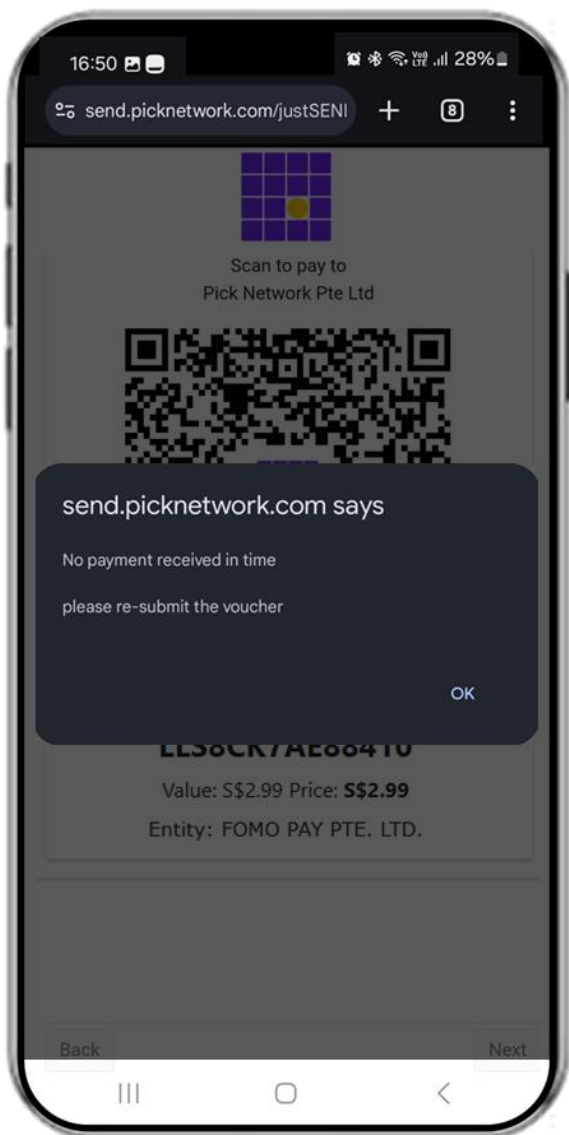
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Order Summary of your order is displayed. Please ensure all the details are correct before proceeding. Tap "**Purchase**" to proceed

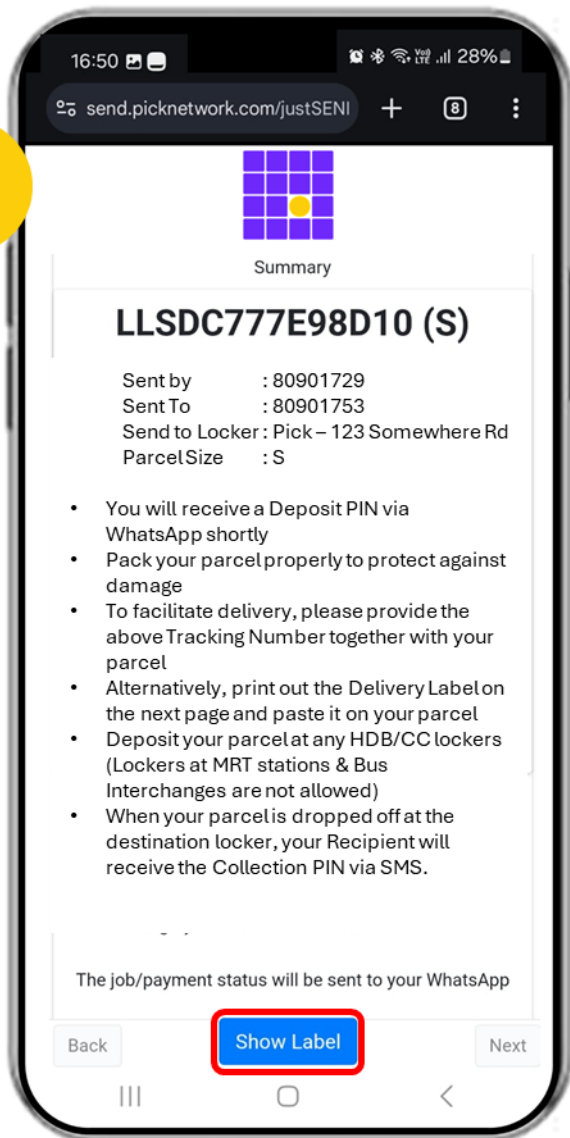


The payment QR Code is displayed with the price. Note that the 3rd party payment vendor is FOMO Pay but the payment will be directly to Pick Network Pte Ltd.



If payment is not received within 2mins, an error message will pop-up. You can proceed to re-submit the voucher.

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Payment Summary page – Once the payment is received you will see a summary of all the essential information. At the same time, you would receive WhatsApp messages with the order details.

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Delivery Label – To facilitate delivery, please print out this page and paste onto your parcel. If printing is not an option, please at least provide the Tracking Number together with your parcel

For your convenience, please take a screenshot of this page to be used when you deposit your parcel at the locker.

Notifications

Notification from Pick!:

Tracking #: **LLS8CK7AE88410** > Payment **RECEIVED**
(2024-11-14 15:28:41) > *Questions? WhatsApp message to [80901729](https://wa.me/80901729)*

This is an automated message, do not reply.

This is a confirmation that we have successfully received your payment.

Notification from Pick!:

Tracking #: **LLS8CK7AE88410** > Payment **NOT RECEIVED**
(2024-11-20 10:24:51) > If the payment is made, please verify with your paying institution. Otherwise, resubmit your job using the same voucher code > *Questions? WhatsApp message to [80901729](https://wa.me/80901729)*

This is an automated message, do not reply.

This indicates that we did not receive your payment. If you have confirmed with your payment institution that the payment was successful, please reach out to us and we can do further investigation on our end.

Notifications

Notification from Pick!:

Dear Sender [**ORDER**] **NEW** Tracking #:

LLSP3370E99C10 [**FROM**] LOCKER locker: postal code: mobile: **+6591234567** email: [**TO**] LOCKER locker: Pick - 123 Yishun St 34 postal code: 760123 mobile: **+6598765432** email: [**STATUS**] > Order

Confirmed > **READY** for deposit > *Questions? WhatsApp message to [80901729](tel:80901729)*

This is an automated message, do not reply.

This is a confirmation that your order has been accepted in our system.

You can refer to a following WhatsApp message for the Deposit PIN to be used when you deposit your parcel at a locker

Notification from Pick!:

2025-02-01 20:29:16 Tracking #: **LLS8CK7AE88410** >

You may now deposit your parcel at any HDB/CC Pick locker with Deposit PIN **12345678** by 14 Feb 20:29. >

Avoid deposit between midnight and 7am on 9 Feb. >

Questions? WhatsApp message to [80901729](tel:80901729)

This is an automated message, do not reply.

This message contains the Deposit PIN and Tracking Number. You would need these details when you decide to deposit the parcel at a locker.

Please be reminded to deposit your parcel within 14 days from the order confirmation.

Notifications

If the parcel is not deposited, the following reminders will be sent out

Notification from Pick!:

2025-02-02 20:29:16 [**Reminder**] Tracking #:

LLS8CK7AE88410 >You may now deposit your parcel at any HDB/CC Pick locker with Deposit PIN **12345678** by 14 Feb 20:29. > Avoid deposit between midnight and 7am on 9 Feb. > *Questions? WhatsApp message to [80901729](https://wa.me/80901729)*

This is an automated message, do not reply.

This is the first reminder 1 day after the initial SMS notification

Notification from Pick!:

2025-02-02 20:29:16 [**FINAL Reminder**] Tracking #:

LLS8CK7AE88410 >You may now deposit your parcel at any HDB/CC Pick locker with Deposit PIN **12345678** by 14 Feb 20:29. > Avoid deposit between midnight and 7am on 9 Feb. > *Questions? WhatsApp message to [80901729](https://wa.me/80901729)*

This is an automated message, do not reply.

This is the final reminder 2 days after the initial SMS notification. After this message, you will not receive anymore reminders, but you could still deposit your parcel before the stated date/time in the message.

Notifications

Notification from Pick!:

2025-02-06 16:29:16 Tracking #: **LLS8CK7AE88410**

> Parcel Deposited at Pick - 321 ShunYi Road >

Questions? WhatsApp message to [80901729](tel:80901729)

This is an automated message, do not reply.

This message will be sent after you have deposited your parcel successfully at a locker. The actual locker you used is shown in this message as well.

Notification from Pick!:

2025-02-07 15:16:30 Tracking #: **LLS8CK7AE88410** >

Parcel **RECEIVED** by our delivery partner and en route to the destination locker > Questions? WhatsApp message

to [80901729](tel:80901729)

This is an automated message, do not reply.

This is a confirmation that our delivery partner has taken the parcel out of the locker and will be delivering it to the destination locker that you have requested for.

Notification from Pick!:

2025-02-08 09:54:23 Tracking #: **LLS8CK7AE88410** >

Parcel **Dropped Off** by our delivery partner at 123 Yishun Street 34 > Parcel **READY** for recipient collection >

Please remind the recipient to collect within **72 hours** >

Questions? WhatsApp message to [80901729](tel:80901729)

This is an automated message, do not reply.

This is a confirmation that your parcel has been successfully dropped off at the destination locker. At the same time, the recipient would receive a SMS notification with the Collection PIN.

Notifications

Hi, your parcel (LLS8CK7AE88410) is now at Pick - Sengkang CC, S545025.

Please collect by 17 Nov 2024, 03:39 PM.

Collection PIN: 03533722.

SMS Message to Recipient

This is a **notification to the recipient** that the parcel is already in the locker and is ready for collection. It contains the locker address and the Collection PIN, as well as the validity period when the recipient must collect the parcel.

Notification from Pick!:

2025-02-08 19:10:20 Tracking #: **LLS8CK7AE88410** > Parcel **COLLECTED** by recipient > Order **COMPLETED** > Questions? WhatsApp message to [80901729](https://wa.me/80901729)

This is an automated message, do not reply.

This message confirms that the recipient has collected the parcel.

This also indicates that this delivery job has been completed.



If you have any questions or need support, please [WhatsApp](https://wa.me/80901729) our Pick! C2C Support number at [+65 80901729](https://wa.me/80901729).

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